



Bedside handover

Information for patients, carers,
family and support persons



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by Healthscope

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Community
of Care



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Why bedside handover?

Bedside handover provides the opportunity for you to be involved in the handover of your care.

Bedside handover improves communication between you and nursing staff. It ensures that you have a chance to participate, to ask questions and raise concerns, and to be at the centre of discussions about your care.

When does bedside handover happen?

We aim to perform bedside handover at the afternoon shift change.

With your permission, visitors can stay and be involved in the bedside handover.

Your privacy and confidentiality is a priority. Nurses will use discretion when discussing sensitive information.

What happens during bedside handover?

Performing the handover at your bedside:

- Allows the nurses to be introduced to you
- Allows exchange of information that ensures continuity in your care
- Allows you to ask questions, raise concerns and clarify information about your care.

Information shared during the handover may include:

- Reasons for your admission
- Your history and current mental state
- Risk assessment and leave status
- Any safety concerns
- Medication, including any recent changes
- Your care plan including goals for your admission
- Plans for your discharge.

You are invited to ask questions during the handover

Our nurses are always available to discuss your care or answer your questions. Please talk to your nurse.

An interpreter can be arranged if required.

Questions for your doctor or nurse

If you think of a question for your doctor or nurse, please write it down below so that you remember to ask when they next visit.

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